### Dear valued tenants,

We at Quality Care Exterior Solutions are excited to announce that we will be working hard over the coming days to provide a comprehensive soft washing service for the exterior of your building. We take immense pride in ensuring your satisfaction and delivering top-quality services to maintain your property's impeccable standards.

To ensure a smooth and efficient washing process, we kindly request your cooperation by following the checklist below:

# 1. Preparations:

 Prior to the scheduled soft washing, we ask that you remove any personal items, such as patio furniture, doormats, or potted plants, from the immediate vicinity of the building's exterior. This will enable our team to conduct a thorough cleaning without any obstructions and help prevent accidental damage or misplacement of your belongings.

#### 2. Access:

- If access to certain areas of the building's exterior is restricted or if you are unable to grant access during the scheduled soft washing, we kindly request that you inform us in advance. This will allow us to make the necessary arrangements or adjust our cleaning schedule accordingly.
- If you have vehicles parked in areas that may hinder the soft washing process, please move them to another location during the scheduled cleaning days.

## 3. Safety Precautions:

- Your safety and the safety of your property are of utmost importance to us. We request that you keep all windows and doors securely closed during the soft washing process to prevent any water intrusion.
- If you have any specific concerns about delicate landscaping or fragile exterior elements, please inform us in advance so that we can take extra precautions to protect them.

## 4. Special Requests:

 We understand that each tenant may have unique requirements. If you have any specific concerns or special requests regarding the soft washing process, please do not hesitate to inform us in advance. We will make every effort to accommodate your needs and ensure your utmost satisfaction.

We genuinely appreciate your cooperation in making this soft washing project a success. If you have any questions, concerns, or would like more information, please feel free to contact our customer service team at (256) 203-6837 via call or text, or email us at <a href="mailto:info@QualityCareExteriors.com">info@QualityCareExteriors.com</a>.

Thank you for entrusting Quality Care Exterior Solutions with your exterior cleaning needs. We look forward to exceeding your expectations and delivering a beautifully rejuvenated building.